



BBM Enterprise

Release Notes

1.10

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New in this release

Android

Item	Description
BBM Enterprise Conferencing	Users can now create, join, and invite up to 15 participants to multi-media conferences. Note: This feature requires an additional license.
Open group chats	Users can now create open group chats. Other BBM Enterprise users can join the chat using a QR code or URL with no restrictions. Administrators can enable or disable this feature in a BBM Enterprise profile.
Add profile picture for group chats	Users can now set a profile picture for a group chat.
Jump to new messages in a chat	Users can now tap an icon in a chat to jump to the newest messages.
Android 10	Enhanced support for Android 10, including system-wide dark mode integration.
Profile screens	The group chat and user profiles screens have been updated.
Voice notes	Users can now record voice notes up to five minutes long.
Screen share zoom	Users can now zoom into desktop screen shares.
Video file transfer	Users now have the option to send videos using average or best quality. Users can specify the default setting to use or always receive a prompt for quality settings.

iOS

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Video file transfer	Users now have the option to send videos using average or best quality. Users can specify the default setting to use or always receive a prompt for quality settings.
iOS 13	Enhanced support for iOS 13, including system-wide dark mode integration.

Windows

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macOS

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Fixed issues

In a chat that contained other messages and expired invitations, the Join option in a conference invitation was not displayed when the user navigated away from it and returned. (JI 2793043)
The recent emojis list was not updated when a user sent emojis in a chat. (JI 2797940)
Names of contacts and groups were difficult to read when a user selected a large font size in the device Settings. (JI 2804846)
The missed call indicator was difficult to see in dark mode. (JI 2801780)
Links in chat bubbles were white instead of blue. (JI 2798387)
The new message indicator was displayed on a message that had been read after the user searched in the chat. (JI 2795676)
An "Edit picture" option was displayed instead of the edit (pencil) icon when a user changed a group chat or user profile picture. (JI 2802227)
Profile pictures for group chats were not displayed when a user forwarded a message. (JI 2801546)
Profile pictures for group chats were not displayed when a user expanded the chat participant list. (JI 2802217)
Text in a draft message was removed if the user switched between chats multiple times. (JI 2788627)
Picture aspect ratio was not reset when a user cancelled an edit profile picture operation and started another. (JI 2797936)
An empty line appeared at the bottom row of the emoji picker. (JI 2798072)

Known issues

Messages in some conference chats cannot be sent (JI 2813656)

In some conference chats, users cannot send messages and the error message "Can't send without room key" is displayed.

Some expired messages are not deleted (JI 2813641)

Some expired messages are not deleted at the end of the expiration period on iOS and Android devices. The messages are deleted some time after the expiration period ends.

Chat does not scroll automatically when multiple images are added (JI 2809134)

When a user sends multiple images in a chat message, the chat does not scroll to the last image automatically, and the user must scroll manually.

Notifications display for muted chats on iOS 13 devices (JI 2807372)

On devices that are running iOS 13 and later, badge notifications are displayed for muted chats. Only badges are displayed: the notification sound does not play.

The timed message box does not resize correctly when a user makes text larger in Windows (JI 2783998)

When a user resizes text to make it larger in the Windows 10 settings, the timed message box doesn't resize and the OK and cancel buttons are cut off.

Workaround: Use the tab key to navigate between the buttons.

User is logged out BBM Enterprise after running File Vault (JI 2792651)

When a user runs FileVault on their macOS computer, they might be logged out of BBM Enterprise unexpectedly.

Messages that have been read on one device appear as unread on others (JI 2800449)

After a user reads new messages on one device that is associated with their BBM Enterprise account, the messages are still marked as new when they are viewed in BBM Enterprise for Windows or macOS.

BBM Enterprise closes after prompting for password (JI 2801440)

In BBM Enterprise for Windows, if a user doesn't open BBM Enterprise for an extended period, they are prompted to enter their password when they open the app. When the user tries to enter their password, the app might close unexpectedly.

User is disconnected from a conference when a new endpoint is added (JI 2775635)

If a user adds a new endpoint to their BBM Enterprise account while they are in a conference on a Windows device, they are disconnected from the conference when the verification code screen appears.

Users cannot join the conference from invitations on Windows or macOS devices (JI 2767327)

When a user receives an invitation to join a conference on BBM Enterprise for Windows or macOS devices, the notification does not include an option to join the conference.

Minimize and maximize options do not appear in conference window for BBM Enterprise for Linux (JI 2764123)

In BBM Enterprise for Linux, the minimize and maximize options are not displayed in the conference window.

Conference window stops responding in conference with more than five participants (JI 2764119)

In BBM Enterprise for Linux, the conference window stops responding when there are more than five participants.

Workaround: For conferences with six or more participants, use another type of device (for example, Windows).

User cannot select a chat after they click the Share button in a conference (JI 2764051)

In BBM Enterprise for Windows or macOS, the option to select a chat is not displayed when a user clicks the share button in a conference. The conference link can only be shared using another app (for example, email).

Clicking on a quoted message to find the original prevents the chat from scrolling when new messages are added (JI 2769612)

On macOS devices, when a user taps a quoted message to view the original message in a chat with a large number of messages, the chat doesn't scroll to the bottom automatically when a new message is added.

Workaround: Tap another chat and return to the chat or scroll to the bottom manually.

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

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